

IT SUPPORT CASE STUDY



CLIENT INFORMATION

CLIENT: CC Cousins Ltd
SECTOR: Facilities Management
LOCATION: Medway, Kent
SERVICE: IT Support,
Remote Access
Consultancy
Database Development



THE BRIEF

For over 30 years CC Cousins have been providing high quality solutions to small and multinational blue chip companies, most recently facilities management for the last 10 years.

As the company had grown, so had their IT demands. As a consequence of this they found that they had outgrown their current IT provider who was unable to provide the level of service and skills required for their growing network and IT requirements.

THE SOLUTION

Impreza were called in to carry out an initial audit and quote for a contract, and 5 years later we are still looking after all aspects of their IT.

Due to their continued growth we have had to upgrade their Small Business Server to the 2011 version. This has given them unlimited Exchange database size which doesn't limit them on email storage, they have a much more powerful server capable of handling the demands of a growing workforce, along with a greater amount of hard drive space.

The fact that Impreza are a dynamic and growing company means that as companies such as Cousins grow, we are able to keep pace and assist their growth.

OUR CLIENT SAYS...

Michaela Tweedley, Projects Co-Ordinator at CC Cousins said;

"We have been delighted with the exceptional support provided by Impreza Computer Services over the years. They have enabled us to concentrate on expanding our business whilst they manage all of our IT needs. Migration to our new server was undertaken out of hours for minimal disruption and nothing has been too much trouble. The team at Impreza are always friendly, proactive and ready to assist to ensure all our IT issues are resolved."

