

IT SUPPORT CASE STUDY



CLIENT INFORMATION

CLIENT: Alltask
SECTOR: Construction
LOCATION: Medway, Kent
SERVICE: Multi-site IT Support,
Remote Access
Consultancy



THE BRIEF

Alltask are one of the UK's fastest growing construction companies, and are always looking at ways to give them a competitive edge, so it's important that their IT is up to the job.

With many of their staff working on sites around the UK, it was becoming difficult to share information, and ensure that all staff were working to the same set of company standards.

THE SOLUTION

Following a system audit, Impreza recommended a "Terminal Services" solution which would provide multiple users the facility to simultaneously access the network from any internet enabled PC.

Terminal Services is Microsoft's solution for remote workers, allowing users to access a virtual desktop, just as if they were sitting at a PC in the office. It's fast, simple to implement and requires no additional staff training, giving remote users the ability to work in a completely familiar environment.

THE RESULTS

Alltask now have a network which can be accessed from anywhere. Their engineers can be working on a site, and providing they have internet access, they are able to connect directly to the Alltask network and shared documents. This not only allows all users access to up to date information, but means that engineers are saving time by not having to upload information when they get back to the office.

